Thanks to everyone who has supported us in various ways over the last 20 years!

Come say hi on the 30th!



Connecting ~ Enriching ~ Empowering





Come celebrate with us! Monday, July 30th 11am-2pm

Outside the Community Services Center 616 America Ave - Bemidji

Free Lunch & Cake!

Homecare Bill of Rights

Due to 2013 state legislative changes, all homemaking and respite clients are covered by the Minnesota Home Care Bill of Rights. A person receiving home care services has the following rights:

If you have any concerns feel free to contact Cindi lee Jernigan at Northwoods Caregivers or speak directly to your social worker.

- 1. The right to receive written information about rights in advance of receiving care or during the initial evaluation visit before the initiation of treatment, including what to do if rights are violated.
- 2. The right to receive care and services according to a suitable and up-to-date plan, and subject to accepted medical or nursing standards, to take an active part in creating and changing the plan and evaluating care and services.
- 3. The right to be told in advance of receiving care about the services that will be provided, the disciplines that will furnish care, the frequency of visits proposed to be furnished, other choices that are available, and the consequences of these choices, including the consequences of refusing these services.
- 4. The right to be told in advance, of any changes in the plan of care and to take an active part in any changes.
- 5. The right to refuse services or treatment.
- 6. The right to know, in advance, any limits to the services available from a provider, and the provider's grounds for a termination of services.
- 7. The right to know, in advance of receiving care whether the services are covered by health insurance, medical assistance, or other health programs, the charges for services that will not be covered by Medicare, and the charges that the individual may have to pay.
- 8. The right to know what the charges are for services, no matter who will be paying the bill.
- 9. The right to know that there may be other services available in the community, including other home care services and providers, and to know where to go for information about these services.
- 10. The right to choose freely among available providers and to change providers after services have begun, within limits of health insurance, medical assistance, or other health programs.
- 11. The right to have personal, financial, and medical information kept private, and to be advised of the provider's policies and procedures regarding disclosure of such information.
- 12. The right to be allowed access to records and written information from records in accordance with section 144.335.
- 13. The right to be served by people who are properly trained and competent to perform their duties.
- 14. The right to be treated with courtesy and respect, and to have the patient's property treated with respect.
- 15. The right to be free from physical and verbal abuse.
- 16. The right to reasonable, advance notice of changes in services or charges, including at least 10 day's advance notice of the termination of a service by a provider, except in cases where:
- (i) The recipient of services engages in conduct that alters the conditions of employment as specified in the employment contract between the home care provider and the individual providing home care services, or creates an abusive or unsafe work environment for the individual providing home care services; or
- (ii) An emergency for the informal caregiver or a significant change in the recipient's condition has resulted in service needs that exceed the current service provider agreement and that cannot be safely met by the home care provider.
- 17. The right to a coordinated transfer when there will be a change in the provider of services.
- 18. The right to voice grievances regarding treatment or care that is, or fails to be, furnished, or regarding the lack of courtesy or respect to the patient or the patient's property.
- 19. The right to know how to contact an individual associated with the provider who is responsible for handling problems and to have the provider investigate and attempt to resolve the grievance or complaint.
- 20. The right to know the name and address of the state or county agency to contact for additional information or assistance.
- 21. The right to assert these rights personally, or have them asserted by the patient's family or guardian when the patient has been judged incompetent, without retaliation.

Are you dealing with Early Stages of Alzheimer's or another form of dementia?

There is help!

UNDERSTANDING TOGETHER:

Support for people with early stages of memory loss





A monthly Support Group for those in the Early Stages of Alzheimer's and other forms of dementia.

3rd Monday Each Month 10am - 12pm Education Room C Sanford Health, Bemidji 3rd Saturday Each Month 10am - 12pm Adult Day Services 620 Carr Lake Rd, Bemidji

Are you caring for a loved one? Join us!

<u>Bemidji</u>	<u>Blackduck</u>	<u>Bagley</u>	<u>Red Lake</u>
1st Wednesday	4th Wednesday	2nd Wednesday	2nd Monday
2:00 - 3:30pm	10:00 - 11:30am	2:00 - 3:30pm	2:30 - 4:00pm
Bemidji Public	Good Samaritan	Cornerstone	JPECC Dining
Library	Senior Housing	Residence	Conference Room
(509 America Ave NW)	(152 Margaret Ave)	(30 Sunset Ave)	(24856 Hospital Dr)

&
3rd Tuesday
5:00 - 6:30pm
Luekens South
(509 Washington Ave)

No Pre-registration required.
For more info, contact Kathyrn:

218-333-8097







616 America Ave, Suite 170 Bemidji, Mn 56601

(218) 333-8264 or (888) 534-4432 info@northwoodscaregivers.org www.northwoodscaregivers.org

SPONSORED BY:

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UPCOMING EVENTS more details to come!

- September 17-21st: Dementia Awareness Week
- September 22rd: Walk To End Alzheimer's
- OCTOBER 27TH: SENIOR COMMUNITY CLEAN UP DAY
- · December 5th: CAPC Luncheon Fundraiser

Cindi Lee Jernigan **Executive Director** 218-333-8264

December 8th: Caregiver Conference

Kelsey Ebert Program Assistant 218-333-8262

Missy Thomas Billing & Media Coordinator 218-333-8266

Kathryn Gonzalez Caregiver Advocate 218-333-8097

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