





National Volunteer Week April 21 - 27, 2013

# A HUGE Thank You to ALL of our Incredible Volunteers!

The following volunteers have shown special commitment to our agency, either thru the number of years they have been involved with our program, or by the number of hours they have provided.

# In 2012 alone, these volunteers provided thousands of hours of service and drove more than 13,675 local miles!

Joanne Jernigan
Ron Komulainen
Betty Hanson-Lehmann
Max & Bev Boyer
John Schwegman
MaryAnne Wilimek
Donna Weir-Ringhand
Bill & Emily Schueller
Joan Ditty
De Pickett
Jack Drury
Sharon Whelan
Hank Moller
Roheet Ouditt
Dan Strehlo

Thank you also, to our amazing Respite Providers, Homemakers and other Private Contractors!

# Volunteer of the Year

Each year we choose a volunteer who has really stood out

in their service and honor them with the title of Volunteer Of The Year.

This year we recognize **Jack Drury**. Jack is dedicated to helping us with weekly transportation requests. He makes himself available and is requested by



many. Jack has great care and concern for those he drives and is always willing to go the extra mile. Whatever the task, Jack's there. We are so grateful for all that you do!

"Volunteering is an act of heroism on a grand scale. And it matters profoundly. It does more than help people beat the odds; it changes the odds." Bill Clinton

### Thank You, Board of Directors...

for volunteering your time & expertise, and showing continuous support for Northwoods Caregivers!

Jeanie Porter (Chair), Beltrami County Public Health
Darla Waldner (Vice-Chair), Area Agency on Aging
Hank Moller (Treasurer), Retired CPA
Emily Bakken, Bemidji School District
Sherrie Clapp, InfoMeld
Carla Mistic, Beltrami County Health & Human Services
Tonya Prim, Rural Minnesota CEP
Emily Schueller, Volunteer
Amanda Benson, Sanford Health

A Special Thank You to Bryce Oakes for his commitment & years of service as our Board Chair. Your leadership was greatly appreciated!



# **Congregational Contacts Needed**

For nearly 15 years, Northwoods Caregivers has worked to recruit "Member Congregations" in the local faith community. Currently, we have 19 churches that have committed to supporting our agency thru appointing a Congregational Contact in their church and giving an annual financial gift to Northwoods Caregivers.

We are continuously grateful for the support of our Member Congregations and their commitment to our organization and the Clients we serve. In order to ensure the best communication and the best service, it is pertinent that each Member Congregation have a "Congregational Contact."

The Congregational Contact is the liaison between our organization and the congregation. Not only do they help facilitate the communication between church staff and our staff, but they can also help identify people willing to serve or individuals needing services. If you are interested in being this contact between Northwoods Caregivers (and YOUR Congregation is listed as one in need of a Congregational Contact), please contact our office! Training is available thru our agency and the time commitment is minimal, averaging 2 hours/month.



# **Churches in Need of Congregational Contacts**

#### **Blackduck:**

Faith Lutheran

First Presbyterian

Waskish:

Bethlehem Lutheran

### Bemidji:

St. Philips Catholic

First Lutheran

First Presbyterian

New Salem Lutheran

Aardahl Lutheran

Fore more information on how your congregation can become a Member, please call us at 218-333-8264 or 888-543-4432



"Like" us on Facebook and be entered to win a Free Keith's Pizza!

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# **Updates for Clients**

## **New Technology**

Our Homemakers are in the process of transitioning to a new, electronic system. Rather than filling out paperwork for each of your Homemaking visits, they now have a hand-held, electronic device (a "Tablet") and will be asking you to sign your name at the end of their visit, just as you are currently doing on their paperwork. This is merely a confirmation that the service was provided to you (similar to when the UPS man asks you to sign for a package!).



It is your responsibility to verify that the information about your visit (and the tasks that your homemaker completed) is accurate **BEFORE YOU SIGN!** You

### **On-Call Transportation**

If you would like to use one of our volunteers for local transportation, please remember to give Katie as much notice as possible. We require a minimum of two days notice, however, due to the high demand of requests, 5 days ahead of time would be ideal.

When calling to request a volunteer driver, please know that even if we are in the office, we may not be able to answer your call at that time, so please leave ALL of the details of your request on our voicemail: date of your appointment, time you'd like to be picked up, place you'd like to go, etc.

Because of the many other programs & services we provide, we appreciate your cooperation and will get back to you as soon as possible to verify your request. **THANK YOU!** 

To request a Volunteer Driver, contact: Katie: 218-333-8262

may ask your homemaker to show you the details of their visit on the Tablet before you sign. If the information is incorrect or if you have questions or concerns about the information they are recording, please contact our office.

If you have any other questions or concerns about this new process, feel free to call our office!

## **Homemaking Reminders**

Please know that if your Homemaker is going to be unavailable for a regularly scheduled visit with you, they are responsible for finding a substitute, if you would like one.

Also, please be considerate and refrain from smoking while your Homemaker is in your home.

Northwoods Caregivers 616 America Ave, Suite 170 Bemidji, Mn 56601

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#### SPONSORED BY:

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## **First City News**



### If you are utilizing our First City Supervised Visitation Services, please remember!

Scheduling visits/exchanges is based on parent, staff and site availability. A minimum of <u>5 days notice</u> is required to schedule a supervised visit and <u>3 days notice</u> is required for safe exchanges. We must also receive your payment <u>BEFORE</u> a visit/exchange can even be scheduled.

Please know if you do not follow these guidelines, your preferred date/time for a visit or exchange may be given to another family. Also remember, we are only open every other weekend.

Payments can be sent to our office or paid online at www.northwoodscaregivers.org

### **Welcome Carol!**

### Northwoods Caregivers is pleased to welcome Carol Priest to our organization.

Carol Priest is a Licensed Social Worker with over 25 years experience in a variety of areas. Most recently she was Executive Director of the Red Lake Homeless Shelter for the past 9 years. Prior to that, she worked for Community Resource Connections and shared offices with Cindi Lee, Missy and Ruth Sherman. Carol is happy to be rejoining the crew at Northwoods Caregivers and anxious to get going with her work here.